

**AutoLogin for WHMCS™**

**Version 1.00**

**User Manual**

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## 1. About this manual

This document is divided into the following chapters:

- Chapter 1, About this manual
- Chapter 2, Introduction
- Chapter 3, Describing the system
- Chapter 4, Getting started
- Chapter 5, Using the modules
- Chapter 6, How To
- Chapter 7, Support
- Chapter 8, Todo
- Chapter 9, Update History
- Chapter 10, About Us
- Chapter 11, Terms of Service
- Chapter 12, EULA

## **2. Introduction**

In this chapter you will find information on the purpose of AutoLogin for WHMCS™.

### **2.1 Who Should Use it**

This guide is intended for system administrators of a WHMCS-installation.

### **2.2 Purpose**

The purpose of this document is to define the functionality that is delivered by AutoLogin for WHMCS™. This document serves as the sole reference for the scope of the system.

### **2.3 Scope**

The intended audience for this User Guide is system administrators. This guide describes how to install, configure and operate AutoLogin for WHMCS™.

### **2.4 System Organization**

AutoLogin for WHMCS™ solely runs as a so-called addon of WHMCS. It is not possible to run the script stand-alone. This User Guide applies to the version 1.00, released in the year 2013.

## 3. Description of the Addon

In this chapter you will find a detailed description of the package, the features, the dependencies and the requirements.

### 3.1 Description

AutoLogin for WHMCS™ is an addon for the widely used webhosting management system WHMCS.

WHMCS is an all-in-one client management, billing and support solution for online businesses. WHMCS handles everything from signup to termination, with automated billing, provisioning and management. [Source: website [WHMCS](#).]

With AutoLogin for WHMCS™ you're customers can login automaticly be clicking on a link or bookmark. Need need for login with e-mailaddress and password.

### 3.2 Features

The package includes these features:

#### General

- Easy configuration of addon
- Fast database (MySQL) access
- WHMCS look and feel

#### Administrator module

- List of all AutoLogins, and creation of AutoLogin codes.

#### Widget interface

- Display latest logins and display status of license when not valid.

### 3.3 Dependencies

The application depends on a working installation of WHMCS with a valid MySQL-database. The framework runs on any platform, as long PHP and MySQL are available. WHMCS is encoded with Ioncube. Without the special loader WHMCS can not be run.

- You can download WHMCS from their [website](#).

- You can download the Ioncube loader from [internet](#).
- You can download AutoLogin for WHMCS™ from <http://portal.cp-services.nl>.

## 3.4 Requirements

To run WHMCS, including AutoLogin for WHMCS™, you need an internet server with at least 1 GB RAM, 15 GB disk space and one high speed ethernet card.

## 4. Getting Started

In this chapter you will find detailed information on obtaining a license key and the installation and upgrade of AutoLogin for WHMCS™.

### 4.1 Obtain a license key

To run AutoLogin for WHMCS™ you need to obtain a license key. You can order a free (trial) or paid license from our customer portal at <http://portal.cp-services.nl>.

After ordering the key you can download the latest archive from the Services Tab in the customer area.

#### 4.1.1 License types

We offer three different licenses: a free (trial) release, a leased license and an owned (unlimited AutoLogins) license.

- Trial License  
With the trial license you can test AutoLogin for WHMCS™ (unlimited domains version) seven days for free.  
➤ You can order the Trial License here: <http://portal.cp-services.nl/link.php?id=22>
- Leased License  
When you are satisfied with the script, but you do not want to pay for an owned license, you can order a leased license. You pay every month. When you decide to buy an unlimited license, or you do not need it anymore, you can cancel the license at any moment. Upgrades and support are free.  
➤ You can order the Leased License here: <http://portal.cp-services.nl/link.php?id=24>
- Owned License  
With the owned license for an unlimited number of AutoLogins the script is yours. Please note that we ask two fees: one to acquire the rights to use the script. And another one for updates and support. Currently the total fee for the first year is 15 euro. The yearly fee afterwards is 5 euro.  
➤ You can order the Owned License here: <http://portal.cp-services.nl/link.php?id=23>

### 4.2 Installation

In this paragraph you will find information on installation and upgrade of AutoLogin for WHMCS™.

Please note that we find WHMCS is a great platform for your business. But updates sometimes contain bugs. That is why we advice you not to upgrade directly when a new release is published, even if it is labeled 'Stable', but always to wait a couple of weeks.

## 4.2.1 Fresh Install

Once your order of AutoLogin for WHMCS™ is complete, the license key will be shown in the [Client Area](#). Please write the code down, or copy it.

Please note that this will only works if you have a properly functioning install of WHMCS. You can download the latest release of WHMCS at <http://www.whmcs.com>.

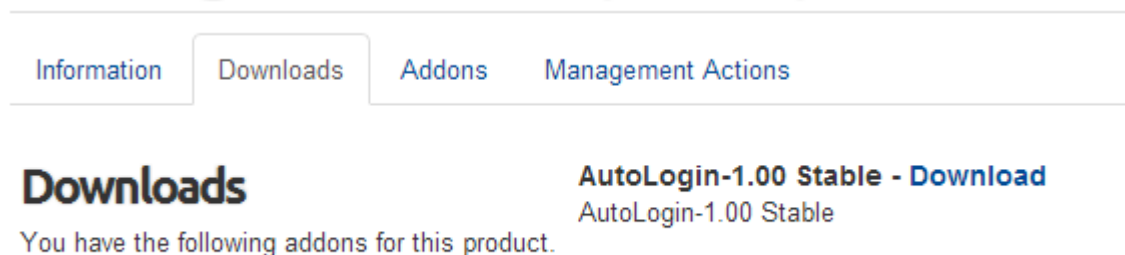


Image 1 - Download the latest release

Now download the latest archive from the customer portal. Unzip the archive and use a ftp-client to copy the included files to your WHMCS-installation.

This is the way to do it:

- Copy the directory archive/modules/addons/autologin to /modules/addons/.
- Copy the file archive/modules/widgets/autologin.php to /modules/widgets/.

*Please note that Content People does not accept liability for any problems arisen from a faulty Install of either WHMCS or AutoLogin for WHMCS™.*

## 4.2.2 Activating license key

Once you have copied all the files, you can activate AutoLogin for WHMCS™.

|                |                                                                                                                                                                                                           |                             |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| License key    | <input type="text"/>                                                                                                                                                                                      | License key for this addon  |
| Default text   | <input type="text" value="auto login"/>                                                                                                                                                                   | Default text for your login |
| Support        | <input checked="" type="checkbox"/> Enable Support Tab                                                                                                                                                    |                             |
| Last first     | <input checked="" type="checkbox"/> Display last log entry first or not                                                                                                                                   |                             |
| Access Control | Choose the admin role groups to permit access to this module:<br><input checked="" type="checkbox"/> Full Administrator <input type="checkbox"/> Sales Operator <input type="checkbox"/> Support Operator |                             |

Image 2 - Fill in your license key and other details

- Go to Setup >> Addon Modules in the admin portal.
- Scroll down to AutoLogin in the list of modules.
- Click on the Activate-button.
- The module will install the database tables.
- The module is now activated.
- Scroll to the configuration dialog (in older releases down the page, in new releases by the Configuration button) and copy your license key under Licenser-header.
- Also add the default AutoLogin text for the emails (new customer and reset password). This will be used when you do not define a text in language files (see 4.2.3).



Image 3 - An activated addon.

- Select enable Support Tab, if you want.
- Choose how the records should be displayed: descending or ascending.
- Check your permissions.
- Click on OK to confirm the info and you are set to go!

## 4.2.3 Post- Install Operations

After you activated the module, you need to do two things:

- Insert the AutoLogin tag into e-mails,
- Define the AutoLogin text in the language files (*optional*)

### 4.2.3.1 AutoLogin Tag

Before you can start using the addon module, you need to insert the special AutoLogin tag into the e-mails you want to enable this feature in.

We suggest you use the tag in e-mails with login details for new customers (Client Signup Email) and reset of a password (Password Reset Confirmation). You can also use it in other mails.

To add the link please go to Setup >> Email Template.

Open the text you want to edit, and insert text like:

Or you could use the direct login option: `{ $direct_client_login }` (click on the link).

As you see `{ $direct_client_login }` is the tag that inserts a valid login code.

Repeat this process for every e-mail you want to add `{ $direct_client_login }`.

### 4.2.3.2 AutoLogin text

After you activated the module, you can define the auto login text per language. (If you do not do this, the text inserted during setup (see 4.2.2) will be used.

This is the way to do it:

- Copy the language file with ftp to your desktop.
- Use your favorite text editor to add the line to the file:e.g.: `$_LANG['autologin'] = "auto login";`
- Upload the language file again.

## 4.2.4 Upgrading Licenser for WHMCS

You can download the latest release of AutoLogin for WHMCS™ from our customer portal at <http://portal.cp-services.nl> >> Services >> Licenser >> Downloads.

*Note: before you upgrade to the latest release of AutoLogin for WHMCS™ always make a backup of your database AND installation. Better safe than sorry.*

To upgrade copy all new files to the correct directory in the installation. Please note that the readme.txt in the archive will tell you which files changed.

After copying the files just reload the Admin interface >> Admin >> Addon Modules >> AutoLogin Addon and the files and database (if needed) will be updated automatically.

## 5. Using the modules

The AutoLogin for WHMCS™ includes an administrator module. A widget to show information on the Administrator homepage is also part of the suite.

### 5.1 Administrator module

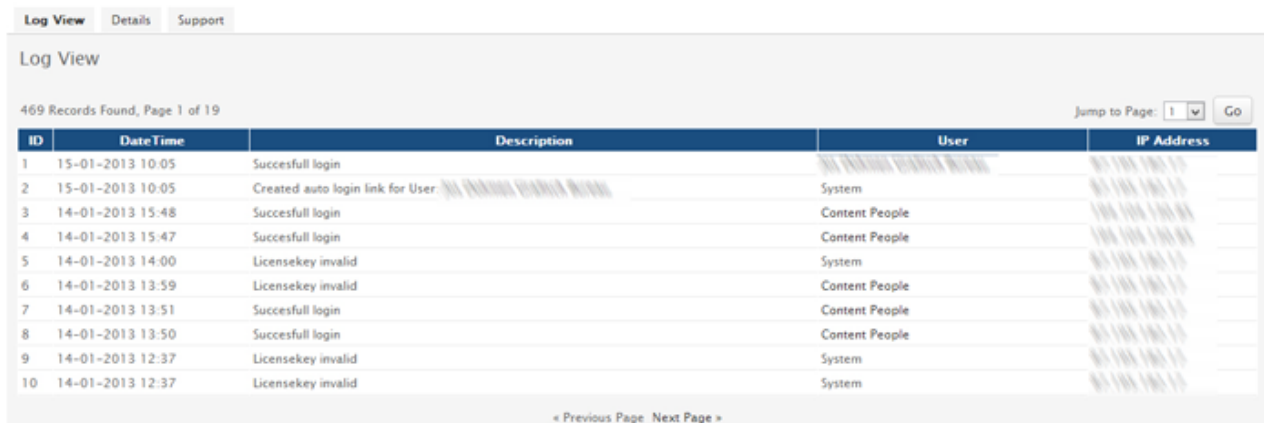
The administrator module is your main interface for viewing AutoLogin activity. The GUI fully integrates with the WHMCS-standards and is thus a integrated part of your hosting-, support- and billing system.

*Please note that the number of listed records within listings of the module is defined in the setup menu of WHMCS (Setup -> General Settings -> Records to Display per Page).*

Now we will guide you through the tabs in the Administrator interface.

#### 5.1.1 Log View

The Log View page is the main page for administrating licenses. You will be able to view all activities of the addon: creation of auto link, login and license key info.



| ID | Date Time        | Description                              | User           | IP Address     |
|----|------------------|------------------------------------------|----------------|----------------|
| 1  | 15-01-2013 10:05 | Successful login                         | System         | 85.199.180.15  |
| 2  | 15-01-2013 10:05 | Created auto login link for User: System | System         | 85.199.180.15  |
| 3  | 14-01-2013 15:48 | Successful login                         | Content People | 190.190.190.88 |
| 4  | 14-01-2013 15:47 | Successful login                         | Content People | 190.190.190.88 |
| 5  | 14-01-2013 14:00 | Licensekey invalid                       | System         | 85.199.180.15  |
| 6  | 14-01-2013 13:59 | Licensekey invalid                       | Content People | 85.199.180.15  |
| 7  | 14-01-2013 13:51 | Successful login                         | Content People | 85.199.180.15  |
| 8  | 14-01-2013 13:50 | Successful login                         | Content People | 85.199.180.15  |
| 9  | 14-01-2013 12:37 | Licensekey invalid                       | System         | 85.199.180.15  |
| 10 | 14-01-2013 12:37 | Licensekey invalid                       | System         | 85.199.180.15  |

Image 4 - The Log View Tab.

The page displays the date and time, the action, the associated user and the IP-address.

#### 5.1.2 Details Tab

Here you find the details on AutoLogin for WHMCS™.

You see information on the version you run, the latest release, your license, your license type, et cetera.

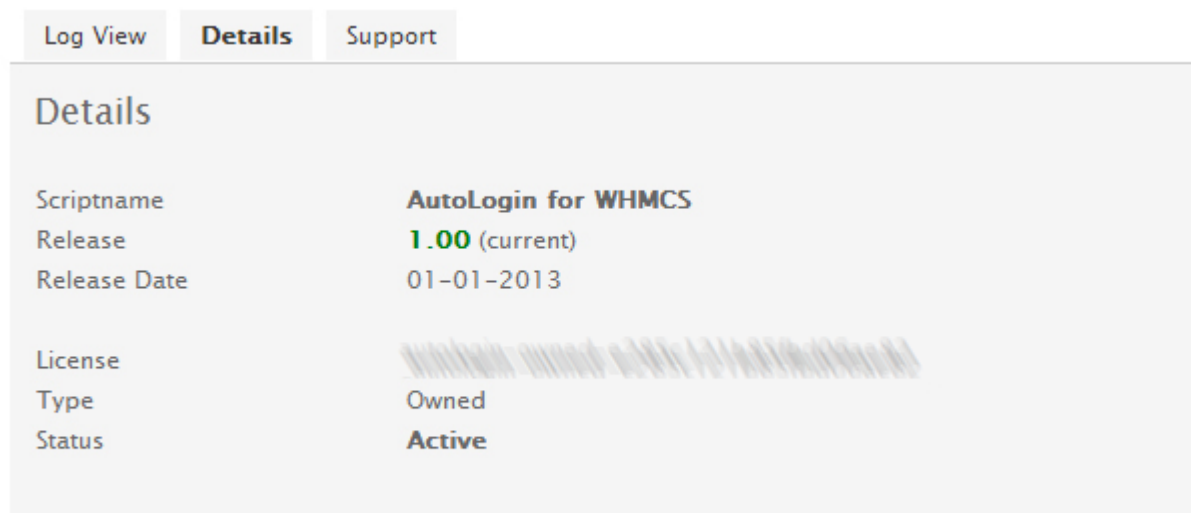


Image 11 - The Support Tab.

### 5.1.3 Support Tab

If you decided to enable the Support Tab in Admin >> Setup >> Addon Modules >> AutoLogin >> Configuration you will see this page.

It comes in handy when you run into problems. Vital information like the version of WHMCS, your OS, PHP and your version of the script are already available. You only need to fill in the subject and text box.

Please first browse through our Knowledge Base on <http://portal.cp-services.nl> before using the Support Tab. This section of the website is dedicated to frequently asked questions. It also contains information on troubleshooting your install.

When the Knowledgebase or this manual where not sufficient and you decide to use the form on the support tab, please describe your problem as detailed as possible.

Log View

Details

**Support**

## Support

» Product Site  
» Customer Portal

|         |                                                    |
|---------|----------------------------------------------------|
| Name    | <input type="text" value="Hub Dohmen"/>            |
| E-mail  | <input type="text" value="info@contentpeople.nl"/> |
| Subject | <input type="text"/>                               |

Enter your Message

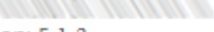
### DEBUG INFORMATION ###  
Program: AutoLogin for WHMCS  
Version: 1.00  
Registered to:   
License Key:   
WHMCS URL:   
WHMCS Version: 5.1.3  
PHP Version: 5.3.3-7+squeeze7  
MySQL Version: 5.1.49-3-log

Image 6 - The Support Tab.

## 5.2 Widget

If you want to show the last ten AutoLogins on the homepage of the Administrator, you should enable the widget.

After you uploaded the widget (see 4.2.2.), you select the Administrator Role you want to add the widget to (Setup >> Administrator Roles), click edit and enable the widget (at the bottom of the page).

The widget displays the status of the license, when it was invalid in the last 24 hours and the last ten AutoLogins.

| AutoLogin                                              |                                    |            |
|--------------------------------------------------------|------------------------------------|------------|
| License key NOT valid when checked on 14-01-2013 14:00 |                                    |            |
| Date                                                   | Last AutoLogins                    | IP Address |
| 15-01-2013 10:05                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 14-01-2013 15:48                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 14-01-2013 15:47                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 14-01-2013 13:51                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 14-01-2013 13:50                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 12-01-2013 14:26                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 12-01-2013 14:23                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 11-01-2013 22:24                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 11-01-2013 20:20                                       | Succesfull login. user: [REDACTED] | [REDACTED] |
| 11-01-2013 20:19                                       | Succesfull login. user: [REDACTED] | [REDACTED] |

Image 4 – The widget on the homepage of the administrator

## 6. How To

In this chapter you will find information on several special features of AutoLogin for WHMCS™.

No topics yet.

## 7. Support

Content People offers a wide range of support for the users of AutoLogin for WHMCS™. This manual should be your starting point when you need information on deployment and use of the module.

If you feel the document does not supply an answer to your question, you can consult our online Knowledge Base (KB). You can also raise a ticket if the KB did not solve your problem.

To find out more about AutoLogin for WHMCS™ (like news, new features and discounts) visit <http://www.contentpeople.eu/licenser>.

### 7.1 Troubleshoot Install

When encountering problems, you can troubleshoot your install by adding a few lines to the configuration of your php.ini (configuration of PHP) .

To troubleshoot your installation add this line to configuration.php (in the WHMCS-root):

```
$display_errors = true;
```

Also insert these lines at top of the .htaccess file in the root of your whmcs-installation-directory:

```
# disable display of startup errors
php_flag display_startup_errors on
# disable display of all other errors
php_flag display_error on
# disable html markup of errors
php_flag html_errors off
# enable logging of errors
php_flag log_errors on
# disable ignoring of repeat errors
php_flag ignore_repeated_errors off
# disable ignoring of unique source errors
php_flag ignore_repeated_source off
# enable logging of php memory leaks
php_flag report_memleaks on
# preserve most recent error via php_errormsg
php_flag track_errors on
# disable formatting of error reference links
```

```
php_value docref_root 0
# disable formatting of error reference links
php_value docref_ext 0
# specify path to php error log
php_value error_log /var/log/PHP_errors.log
# specify recording of all php errors
php_value error_reporting -1
# disable max error string length
php_value log_errors_max_len 0
```

Also enable short tags in php.ini.

You can find the location of your php.ini in the WHMCS-admin interface:

> *Home* > *Utilities* > *System* > *PHP Info*.

After saving the file please reboot your webserver, call the script and watch debug info in */var/log/php\_error.log*

After you found the reason for the error please disable debugging.

## 7.2 Knowledge Base

Our Knowledge Base (<http://portal.cp-services.nl/knowledgebase/>) is your second source after this manual should you have any questions.

In the scripts directory we have three categories: General Questions, Admin Interface Questions and Customers Interface Questions. We try to update the FAQ as frequently as possible.

If you want to have a quick answer, the Knowledge Base is your best chance.

## 7.3 Ticket

If the manual and the Knowledge Base cannot supply a good answer to your question, you are invited to use our Ticket System. We will try to reply within 24 hours.

When asking a question, always be as detailed as possible. E.g. When did the problem happen? What did you do shortly before and how can we re-create the issue.

You can send in the Ticket through our customer portal at <http://portal.cp-services.nl> or send an

e-mail to [support@cp-services.nl](mailto:support@cp-services.nl). When you want to update the ticket, always reply the confirmation e-mail of our support system with the ticket ID in the subject line.

## 7.4 Support license

After buying the script you will get free support and updates for one year. After that year we currently will bill you €25 (incl. VAT) per twelve months.

You do not have to renew your support license, but you will not be able to download new updates and receive support anymore.

## 8. Todo

None yet.

## 9. Update History

Our update policy: we try to fix bugs as soon as possible. So that our users do not have to wait weeks for a solution. We also apply requested features as soon as possible.

This means we update our source code often. A bold version number, like **0.050**, means Major Update.

|             |            |                 |
|-------------|------------|-----------------|
| <b>1.00</b> | 15-01-2013 | Initial release |
|-------------|------------|-----------------|

## 10. About Us

AutoLogin for WHMCS™ is under active development by Content People of the Netherlands. Our company has been specializing in content for traditional printed media, software development, project management and web design.

Content People was founded back in the nineties by the Tilburg based Internet Service Provider Dohmen Internetservices (Ned.) BV. After outsourcing the hosting business we redeveloped our web content business.

The past years we developed a growing number of applications for webhosting: File-Robot (for serving files to potential customers), WebCurriculum (a handy script for generating resumes), MB-Panel (a small business server based on the Western Digital MyBook) and other scripts.

We currently maintain and develop scripts for WHMCS: AutoLogin for WHMCS™, VAT (for collecting data on paid VAT), Advanced Addon (for creating addons with a special bite) and Pay Me (a module for adding a fee when people pay with certain payment gateways).

Our team is specialized in PHP, MySQL, HTML(5) and Javascript.

### Content People

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Web <http://www.cp-services.nl>

Web <http://www.contentpeople.eu>

KvK 18086111

BTW NL155754294B02

ING 2939513

IBAN NL59INGB0002939513

BIC INGBNL2A

## 11. Terms of Service

This Terms of Service applies to any purchases made from Content People, be it for software, or any of the associated services. Content People reserves the right to amend or update the terms & conditions at any time, with or without notice.

### Service Provision

The software is supplied by Content People and is licensed, not sold, under the terms of the EULA. Content People reserves all rights not expressly granted to you and Content People retains the ownership of the Software.

License holders are not permitted to “borrow”, “lend” or “sell” licenses to any third parties except in the case of Owned License Transfers as detailed later on in the agreement. Any licenses found to be being used in this way will be revoked without recourse.

Content People reserve the right to refuse service at their discretion.

### End User License Agreement

The EULA Agreement is included in the download package. By installing, copying, or otherwise using the software, you agree to be bound by the terms of the EULA.

### Renewals & Payments

Payments are accepted via both PayPal and Credit Card.

Leased licenses automatically renew until cancelled. Payment is due on the anniversary of the date of signup each month. If payment is not received within 5 days of the due date, Content People will suspend the license until full payment is received and reserves the right to suspend any and all related services for the account in question.

For services, payments are due in advance of any work commencing. For larger custom development services, payments may be split into multiple payments, commonly consisting of a 50% deposit prior to any work commencing, and the remainder upon completion, however this option will only be offered at WHMCS' discretion.

Should we receive a chargeback or disputed payment, all services will be revoked until any disputed amounts have been repaid, plus any fees incurred which are typically 35 euro per chargeback.

### Delivery

All licenses are issued instantly upon receipt of payment. Should your payment turn out to be fraudulent, the license will be suspended and you will be expected to repay the amount + any fees incurred.

Our professional setup & installation services usually take between 24 & 48 hours to complete, but this is not a guaranteed turnaround time, and at peak times such as new releases, they will often take longer.

### Cancellations & Refunds Policy

Leased licenses may be cancelled at any time. No notice period is required, and the cancellation will be effective from the date the cancellation request is confirmed via a support ticket. Requests for cancellation should be sent to [support@cp-services.nl](mailto:support@cp-services.nl).

Any monies paid for leased license renewals prior to a cancellation request being submitted are non-refundable. The same applies to any services, where once the service has been started, any fees paid also become non-refundable.

Content People reserves the right to cancel service and access to the service at any time.

Refunds are never issued. Customers should try the software with the free trial license key. If they

are satisfied buy the owned or leased license.

### **License Transfer Policy**

We allow owned licenses bought directly from us to be transferred providing 90 days have passed from the date of purchase. Licenses obtained through a reseller cannot be transferred. Before any sale or transfer, the existing owner should contact us to verify eligibility. Then once ready to be transferred, we will issue an invoice for the license transfer fee which is currently \$35, and once paid need to be supplied with the name, email and address details of the new owner for the license to be transferred to.

Addons may be transferred between licenses within your own client account but not resold or transferred to other clients.

### **Trademarks**

The Content People website and software contain references to many companies that the software is integrated with for payments & other related services. Licenser for WHMCS and Content People logo are trademarks of Content People. Registered by the Chamber of Commerce in the Netherlands. All rights reserved. All other trademarks are the property of their respective owners.

## 12. EULA

### Licenser for WHMCS Software License Agreement

Please read this End-User License Agreement (the "EULA")

**IMPORTANT --- READ CAREFULLY.** By installing, copying, or otherwise using the Software, you are agreeing to be bound by the terms of this EULA, including the WARRANTY DISCLAIMERS, LIMITATIONS OF LIABILITY, and TERMINATION PROVISIONS. If you do not agree to the terms of this EULA do not install or use the Software.

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c. The Software is licensed only to you. You may not rent, lease, sub-license, sell, assign, pledge, transfer or otherwise dispose of the Software, on a temporary or permanent basis, without the prior written consent of Content People. (For the avoidance of doubt, this licence is only granted to one person/company and if more than one person/company wishes to use the Software, each company must purchase a separate license).

#### 3. License Restrictions:

a. By accepting this EULA you are agreeing not to reverse engineer, decompile, or disassemble the Software Application, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation.

b. You are the exclusive licensee of the Software and sharing any source code of the Software with any individual or entity is a violation of copyright laws and international treaties and cause for license termination.

c. Modifying any portion of the Software source code or asking any individual or entity to modify the Software source code other than Content People is a violation of copyright laws and international treaties and cause for license termination.

d. If you upgrade the Software to a higher version of the Software, this EULA is terminated and your rights shall be limited to the EULA associated with the higher version.

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5. Termination Rights:

a. Without prejudice to any other rights, Content People may terminate this EULA if you fail to comply with the terms and conditions of this EULA. In such event, you must destroy all copies of the Software and all of its component parts, and Content People may suspend or deactivate your use of the Software with or without notice.

b. Content People may terminate this EULA if you become subject to an administration order; a receiver or administrative receiver or similar is appointed over, or an encumbrancer takes possession of, any of your property or assets; you enter into an arrangement or composition with your creditors, you cease or threaten to cease to carry on business, you become insolvent or bankrupt, or cease to be able to pay your debts as they fall due;

c. Content People may terminate this EULA if you fail to pay your monthly fee to WHMCS and WHMCS files a final written notice on you and the outstanding sums due under this EULA still remain unpaid 5 days after the service of the notice.

6. Export Control: You may not export or re-export the Software or any copy or adaptation of the Software in violation of any applicable laws or regulations.

7. Content People does not warrant that the operation of software will be uninterrupted or error free. WHMCS Software may contain third-party functions or may have been subject to incidental use.

8. LIMIT of Liability:

a. Content People is not responsible for problems resulting from improper or inadequate maintenance or configuration; software or interface routines or functions NOT developed by Content People; unauthorized specifications for the Software; improper site preparation or maintenance; Beta Software; encryption mechanisms or routines.

b. Good data processing procedure dictates that any program be thoroughly tested with non-critical data before relying on it. You must assume the entire risk of using the software. IN NO EVENT WILL CONTENT PEOPLE OR ITS SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR LOST SAVINGS) OR OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE EVEN IF A CONTENT PEOPLE REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY THIRD PARTY.

9. If the above clause 8 is deemed to be unenforceable by a court or other body of competent jurisdiction and Content People is found to be liable to you for direct losses under this EULA, then Content People's liability shall be limited to 5.000 euro for any one event or a series of connected events.

10. Submissions: Should you decide to transmit to Content People by any means or by any media any information (including, without limitation, ideas, concepts, or techniques for new or improved services and products), whether as information, feedback, data, questions, comments, suggestions, or the like, you agree such submissions are unrestricted and shall be deemed non-confidential and you automatically grant Content People and its assigns a non-exclusive, royalty-free, worldwide, perpetual, irrevocable license, with the right to sublicense, to use, copy, transmit, distribute, create derivative works of, display, and perform the same.

11. Distribution and Backups:

a. DISTRIBUTION OF THE REGISTERED VERSION OF THE Software IS STRICTLY PROHIBITED and is a violation of copyright laws and international treaties punishable by severe

criminal and civil penalties.

b. You may make copies of the Registered Version of the software for backup purposes only. All backup copies must be an exact copy of the original software.

12. Refunds Policy: Refunds are never issued

13. If any provision of this EULA shall be prohibited by law or adjudged by a court to be unlawful, void or unenforceable such provision shall to the extent required be severed from this EULA and rendered ineffective as far as possible without modifying the remaining provisions of this EULA and shall not in any way affect any other circumstances of or the validity or enforcement of this EULA.

14. Content People undertakes to comply with the provisions of the Data Protection Act 1998 and any related legislation in so far as the same relates to the provision of the Software and related support services by Content People to you.

Your name, address and other personal information as well as any personal data you supply to Content People in order for Content People to provide the Software and related services related to you will be stored by Content People on its computer system and may be made available to Content People staff and related third parties as required to allow the provision of support and any related services to be completed. Any third party that receives personal data from Content People is under an obligation to process such personal data in line with the Data Protection Act 1998.

15. Each party irrevocably agrees that the courts of the country of the Netherlands shall have exclusive jurisdiction to resolve any controversy or claim of whatever nature arising out of or in relation to this EULA and the place of performance of this EULA shall be the Netherlands and that the laws of that country shall govern such controversy or claim.

## Glossary

### W

#### WHMCS

WHMCS is an all-in-one client management, billing and support solution for online businesses. WHMCS handles everything from signup to termination, with automated billing, provisioning and management.

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